

# INFINITI GUIDE TO CHARGEABLE WEAR AND USE



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FINANCIAL  
SERVICES<sup>1</sup>

Exterior	Examples of Chargeable Excess Wear
Scratch	When scratch exceeds 3 inches, single or accumulative on painted panels When scratch exceeds 6 inches, single or accumulative on bumpers and heels
Dent	Any panel with 4 or more dents (any size) hen dent exceeds 2", single or accumulative. Any dent on panels that have been previously repainted
Chip	Excessive number of chips on any one panel - 10 or more
Hail Damage	Charges will be applied for this condition
Tears, Cracks or Punctures	Charges will be applied for this condition
Poor Quality Repairs	Charges apply for peeling paint, drips, orange peel, dirt, sand marks, wavy panel repairs, paint spidering or cracks, color mismatch, scratches covered with touch up paint, etc.
Frame/Structural/Unibody Damage	When damage has not been repaired
Paint Damage: Tree sap, acid rain spotting, bird droppings, fluid spills, etc)	When excessive clearcoat etching has occurred
Decals or vehicle wraps	Removal charges apply for decals applied to painted surfaces and for all wraps
Misaligned Panel	Charges will be applied for this condition
Interior Trim / Upholstery / Carpet	Examples of Chargeable Excess Wear
Burn, Hole, Tear, Cut	Charges will be applied for this condition
Singe	When greater than 1", single or accumulative
Stains	When stain is not removable as part of normal reconditioning
Windshield / Glass	Examples of Chargeable Excess Wear
Stars, bulls-eyes, cracks	Charges will be applied for this condition
Chips	When single chip is greater than 1/8", or within driver line of sight
Scratch	When single scratch is greater than 1/2" or within driver line of sight
Sandblasting	When sandblasting affects visibility
Window Tinting	When tint is peeling, fading, bubbles, mismatched or poses safety issue
Tires / Wheels / Wheel Covers	Examples of Chargeable Excess Wear
Tread Depth	When tread depth measures less than 1/8" at lowest point on tire
Puncture, Cut, Flat, Plugs, Bulge, Side Wall Damage	Charges will be applied for this condition
Tire Size	When tire does not match original tire size or quality
Wheels or Wheel Covers	When wheels or covers do not match original equipment. When scratch or curb rash exceeds 6 inches, single or accumulative.
Bent Wheel	When damage affects performance or safety
Part & Accessories / Misc.	Examples of Chargeable Excess Wear
Aftermarket parts	Charges apply when original equipment is missing, and for damage caused by removal or installation
Altered suspensions	Charges will be applied for this condition
Keys and Remotes	Charges will be applied when missing
Navigation discs, SIM/SD cards, spare tire, radio, etc.	Charges will be applied when original equipment is missing or is in-operative.
Engine / Mechanical / Other	Examples of Chargeable Excess Wear
Engine or Mechanical Damage	Mechanical, electrical or engine damage due to failure to maintain the vehicle in accordance with the owner's manual or maintenance schedule, including but not limited to damage caused by oil gelling or solidifying in the engine housing, more commonly referred to as sludge. Because oil sludge damage is not always readily ascertainable through a visual inspection, NMAC reserves the right to maintain a claim for engine damage caused by sludge, subsequent to the lease termination, if this condition is not discovered until then.
Inoperable electrical	Diagnostic fee & other charges may apply
Unusual engine noise	Diagnostic fee & other charges may apply
Exhaust smoke	Diagnostic fee & other charges may apply
Exhaust damage	Excessive rust or perforations due to neglect or abuse
Flood / Water Damage (unrepaired)	Charges will be applied for this condition
Warning Lights	Diagnostic fee & other charges may apply
Vin Plate / Sticker Missing	Charges will be applied for this condition
<p>Up to 60 days prior to the end of your lease call Alliance Inspection Management (800) 253-9026 for your required complimentary inspection. Your inspector will provide a copy of the inspection report and "Notice of Option to Make Repairs Prior to Return".</p>	

# INFINITI WEAR AND USE ASSESSMENT KEY

## Examples of Chargeable Wear and Use

Use ruler on reverse side when needed.

### Chargeable Dents

- Any panel with 4 or more dents (any size)
- Any dent greater than 2"

### Chargeable Scratches, Chips, Paint Damage, etc.

- Excessive number of chips on any one panel-10 or more
- Heavy scratches that exceed 3" (accumulative) on painted panels
- Heavy scratches that exceed 6" (accumulative) on bumpers
- Any tears, cracks or punctures
- Excessive paint contamination (acid rain spotting, tree sap, etc.)

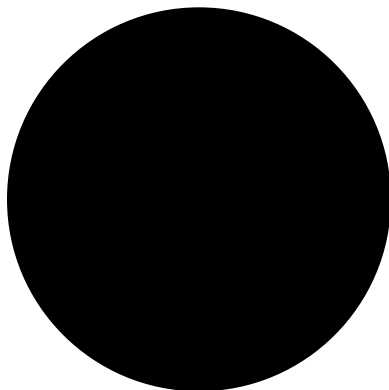
### Chargeable Windshield and Glass

- Any star, bull's-eye, crack or chip with "spider legs"
- Large chips exceeding 1/8" or deep scratch exceeding 1/2"
- Window tinting that is peeling, fading, mismatched, etc.

### Chargeable Tires And Wheels

- Tread depth measuring less than 1/8" at lowest point
- Any tire that does not match original size, speed rating or quality
- Tire that is not part of a matching set
- Tire with puncture cut, plug, bulge or side-wall damage
- Heavy scratches that exceed 6" (accumulative) on wheels
- Bent wheel creating a safety or performance issue
- Non-INFINITI wheels or wheel covers

Maximum acceptable area for dents is 2" diameter



**INFINITI**

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# INFINITI WEAR AND USE ASSESSMENT KEY

## Examples of Chargeable Wear and Use

### Chargeable Dents

- Any burn hole, cut or tear. Singes greater than 1" (accumulative)
- Stains not removable as part of normal reconditioning

### Chargeable Parts & Accessories

- Broken, inoperative or missing parts
- Aftermarket parts or damage caused by removal of parts
- Vehicle must be returned with original equipment, audio, wheels, etc.

### Chargeable Mechanical/Engine

- Mechanical or engine damage due to failure to maintain the vehicle in accordance with the owner's manual or maintenance schedule

### Previous Repairs or Unrepaired Damage

- Unrepaired frame, flood or water damage
- Poor quality repairs including dirt in paint, color mismatch, wavy panels, sand marks, orange peel, sags/drips, cracked or peeling

For additional chargeable damage descriptions, please refer to the **INFINITI Wear and Use Guide**, which can be found on our websites: [infiniti.com](http://infiniti.com) or [infinitifinance.com](http://infinitifinance.com)

Maximum acceptable area for dents is 2" diameter



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