

INFINITI GUIDE TO CHARGEABLE WEAR AND USE

Exterior	Examples of Chargeable Excess Wear
Scratch	When scratch exceeds 3 inches, single or accumulative
Dent	Any panel with 4 or more dents (any size) When dent exceeds 3 inches, single or accumulative Any dent on panels that have been previously repainted
Chip	Excessive number of chips on any one panel - 10 or more
Hail Damage	Charges will be applied for this condition
Tears, Cracks or Punctures	Charges will be applied for this condition
Poor Quality Repairs	Charges apply for peeling paint, drips, orange peel, dirt, sand marks, wavy panel repairs, paint spidering or cracks, color mismatch, scratches covered with touch up paint, etc.
Frame/Structural/Unibody Damage	When damage has not been repaired
Paint Damage: (Tree sap, acid rain spotting, bird droppings, fluid spills, etc)	When excessive clearcoat etching has occurred
Decals or vehicle wraps	Removal charges apply for decals applied to painted surfaces and for all wraps
Misaligned Panel	Charges will be applied for this condition
Interior Trim / Upholstery / Carpet	Examples of Chargeable Excess Wear
Burn, Singe, Hole, Tear, Cut	Charges will be applied for this condition
Stains	When stain is not removable as part of normal reconditioning
Windshield / Glass	Examples of Chargeable Excess Wear
Stars, Bulls-eyes, Cracks	Charges will be applied for this condition
Chip, Scratch, Other	Deep chip or scratch. Any damage in driver's line of sight
Sandblasting	When sandblasting affects visibility
Window Tinting	When tint is peeling, fading, bubbling, mismatched or poses safety issue
Tires / Wheels / Wheel Covers	Examples of Chargeable Excess Wear
Tread Depth	When tread depth measures less than 1/8" at lowest point on tire
Puncture, Cut, Flat, Plugs, Bulge, Side Wall Damage	Charges will be applied for this condition
Tire Size	When tire does not match original tire size Runflats must be replaced with Runflats
Wheels or Wheel Covers	When wheels or covers do not match original equipment. When scratch or curb rash exceeds 6 inches, single or accumulative
Bent Wheel	Charges will be applied for this condition
Part & Accessories / Misc.	Examples of Chargeable Excess Wear
Aftermarket parts	Charges apply when original equipment is missing, or damage caused by removal or installation
Altered suspensions	Charges will be applied for this condition
Keys and Remotes	Charges will be applied when missing
Missing, Broken, Inoperative	Charges will be applied for this condition. SIMS card, spare tire, etc must be returned
Engine / Mechanical / Other	Examples of Chargeable Excess Wear
Engine or Mechanical Damage	Mechanical, electrical or engine damage due to failure to maintain the vehicle in accordance with the owner's manual or maintenance schedule, including but not limited to damage caused by oil gelling or solidifying in the engine housing, more commonly referred to as sludge. Because oil sludge damage is not always readily ascertainable through a visual inspection, IFS reserves the right to maintain a claim for engine damage caused by sludge, subsequent to the lease termination, if this condition is not discovered until then.
Inoperable electrical	Diagnostic fee & other charges may apply
Unusual engine noise	Diagnostic fee & other charges may apply
Exhaust smoke	Diagnostic fee & other charges may apply
Exhaust damage	Excessive rust or perforations due to neglect or abuse
Flood / Water Damage (unrepaired)	Charges will be applied for this condition
Warning Lights	Diagnostic fee & other charges may apply
Vin Plate /Sticker Missing	Charges will be applied for this condition
-	complimentary, but required, inspection by calling (800) 253-9026 or visiting https://selfschedule.aiminspect.com/ Your

INFINITI WEAR AND USE ASSESSMENT KEY

Examples of Chargeable Wear and Use

Use ruler on reverse side when needed.

Chargeable Dents

- · Any panel with 4 or more dents (any size)
- · Any dent that exceeds 3" (accumulative)

Chargeable Scratches, Chips, Paint Damage, etc.

- · Excessive number of chips on any one panel 10 or more
- · Heavy scratches that exceed 3" (accumulative)
- · Any tears, cracks or punctures
- · Excessive paint contamination (acid rain spotting, tree sap, etc.)

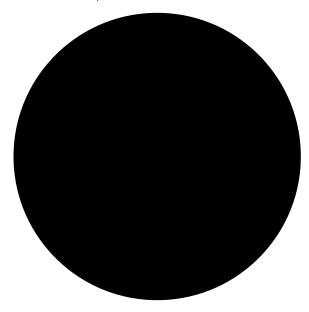
Chargeable Windshield and Glass

- · Any star, bullseye, crack or chip with "spider legs"
- · Deep chip or scratch. Any damage in drivers line of sight.
- · Window tinting that is peeling, fading, mismatched, etc.

Chargeable Tires and Wheels

- Tread depth measuring less than 1/8" at lowest point
- · Any tire that does not match original size
- · Tire with puncture, cut, plug, bulge or sidewall damage
- · Runflats must be replaced with Runflats
- · Heavy scratches that exceed 6" (accumulative) on wheels
- · Bent wheel creating a safety or performance issue
- · Non-INFINITI wheels or wheel covers

Maximum acceptable area for dents is 3" diameter





INFINITI WEAR AND USE ASSESSMENT KEY

Examples of Chargeable Wear and Use

Chargeable Interiors

- · Any burn, singe, hole, cut or tear
- · Stains not removable as part of normal reconditioning

Chargeable Parts & Accessories

- · Broken, inoperative or missing parts
- · Aftermarket parts or damage caused by removal of parts
- Vehicle must be returned with original equipment, audio, wheels, etc.

Chargeable Mechanical/Engine

 Mechanical or engine damage due to failure to maintain the vehicle in accordance with the Owner's Manual or maintenance schedule

Previous Repairs or Unrepaired Damage

- · Unrepaired frame, flood or water damage
- Poor quality repairs including dirt in paint, color mismatch, wavy panels, sand marks, orange peel, sags/drips, cracked or peeling

For additional chargeable damage descriptions, please refer to the **INFINITI Wear and Use Guide**, which can be found on our websites: infinitiusa.com or infinitifinance.com

Maximum acceptable area for dents is 3" diameter

